

# Quality Management System

## **Quality Management System is applied with respect to:**

- customer service covering in particular: releasing public information, issuing conditions of connection to the transmission network, concluding connection agreements and agreements for transmission of gaseous fuels as well as providing settlement of services,
- coordination and monitoring of preparation and implementation of investments meant as construction of the LNG terminal,
- assembly and welding works performed over contracting and repairing of high-pressure gas pipelines.

## **Our goals in quality management comprise:**

- establishing tight relations and cooperation with recipient of the services, so to identify clearly their needs,
- fulfilling identified needs and requirements of Customers through implementation of well-defined quality goals by the employees,
- collaborating on a permanent basis with providers, in order to be able to meet Customers' requirements at the satisfactory level,
- extending sustainably the technological potential and human resources, so to deliver high quality assembly and welding works,
- providing services meeting statutory requirements on safety and quality standards,
- rising competences of the employees in the field of quality management.